Applied AI Solution Engineer

Tomoro is looking for Applied AI Solutions Engineers to join our Technology team.

About Tomoro

Tomoro enables enterprise clients to realise competitive advantage through the application of AI. We work with ambitious industry leaders to help them to understand the value AI can unlock for their business, to develop bespoke, production-ready AI applications and agents and to establish foundations for scaling those solutions across their organisations.

Everyone in Tomoro shares the passion for AI technology and its power for good and we are looking for people who believe in that mission to join us on our journey.

Role Profile: Applied AI Solution Engineer

Responsibilities

AI Solution Development: Building AI-powered solutions, particularly those involving large language models with our client partners. You'll be hands-on and will own design and build of such solutions.

Client Consultation and Communication: Regularly interacting with clients to understand their business challenges, goals, and requirements, and effectively communicating how AI solutions can address their needs.

Technical Problem-Solving: Solving complex technical problems that arise during the development and implementation of AI solutions. You'll also help bring some of these "tough problems" back to Tomoro R&D team and work with them to solve problems for the industry.

Technical Leadership: Providing technical guidance and leadership within the team, including mentoring junior engineers and contributing to team skill development.

Cross-Functional Collaboration: Working collaboratively with other teams within the company, including non-technical teams, to ensure an integrated approach to AI solution development and implementation.

Continuous Learning and Adaptation: Staying updated with the latest developments in AI, machine learning, and related technologies to continually enhance the quality of solutions offered.

Quality Assurance and Testing: Ensuring the reliability, effectiveness, and safety of AI solutions through rigorous testing and quality assurance practices.

Ethical Consideration and Compliance: Upholding and actively contributing to ethical standards in AI development, including considerations for data privacy, bias minimization, and regulatory compliance. Help expand our knowledge on this subject and help drive ethical ways to implement AI.

Client Training and Support: Assisting clients in understanding and effectively using AI solutions, and providing ongoing support and maintenance as needed.

Indicators you'll be a good fit

Strong hands-on experience developing production-grade solutions involving:

- Building microservices
- Data technologies
- Large language models
- Solution design (note - we mainly use Python for application build).
- Analytical problem solving

Comfortable being client-facing: Our business is helping other businesses transform with AI. We cannot do that by looking inwards. Our Engineering team is not behind the scenes, it is very much the front of house. We are proud of our technical expertise in this space, and it is primarily what our clients are buying. We need our technical staff to also be our ambassadors, which includes:

- Communication & translation: Excellent communication skills to effectively interact with clients, understand their needs and explain complex AI concepts in an accessible manner.
- Business acumen: Understanding of business processes and how AI solutions can be used to improve efficiency, reduce costs, or create new opportunities.

Adaptable and self-sufficient:
As a growing, fast-paced organisation, Tomoro offers significant opportunities for rapid growth for everyone in the team. In this stage of the business, we have limited capacity for handholding and need each team member to be able to operate independently and be flexible to work outside of their comfort zone.

Passionate and positive: Tomoro exists because we believe we can drive transformative change with AI across entire industries. Everyone in the team needs to share the passion for AI technology and its power for good.

Creative and curious: Staying at the forefront of the AI revolution requires everyone in the team to be aware of the latest developments in AI technology and innovating to find new ways to solve some of the hardest unsolved challenges in industry. Pro-active self-learning and openness to new ideas are essential.

Ethical & responsible: Our people are our greatest defence against the risks AI solutions can pose to individuals, organisations and society. Everyone in our team needs to show awareness of ethical considerations in AI, such as data privacy, bias in AI models, and the societal impact of AI technologies.

Package

Salary range of £70,000 - £90,000
Holiday entitlement of 25 days plus bank holidays
Company pension
Private medical insurance
Wellness cash plan
Opportunity to join our share scheme
Death in service pay
Employee Assistance Programme
Bright Exchange discount platform

Location
Hybrid working policy- to be discussed. May need to be flexible to travel to client offices as part of project work.

Our commitment to candidates

In Tomoro we value diverse perspectives and experiences, and we understand that some strong candidates will not fulfil every qualification listed above. Studies have demonstrated that individuals from underrepresented groups often experience feelings of imposter syndrome, leading them to underestimate their suitability for certain positions. We strongly encourage you to apply if this role excites you, even if you do not meet every single criterion. Your unique skills and experiences might be exactly what we need.

Tomoro is committed to promoting equal opportunities in employment. You and any job applicants will receive equal treatment regardless of any legally protected characteristics.

We are committed to providing reasonable accommodations to applicants with disabilities, please make us aware of your needs upon application.

tomoro.ai